

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

Access Statement for Degembris Farmhouse

Introduction



Degembris Farmhouse is located in picturesque countryside in the centre of Cornwall. It is perfectly situated to explore the county whether you are visiting for business or pleasure. Our nearest village, St Newlyn East, is 6 minutes (40 minute walk) away with the town of Newquay just a 15 minute drive. The cathedral city of Truro with its history and many shops is a short 20 minute journey. Degembris is located half way down a hill with a steep incline.

Our 16th century farmhouse offers 5 bedrooms, all of which are on the first floor. Three rooms have en-suite facilities whilst the other two share a shower room.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01872 510555 or email thefarmhouse@degembris.co.uk.

Pre-Arrival

- For full details and maps of how to reach us please see the location section of our website. Alternatively, you can plan your journey by using Google Maps, www.maps.google.co.uk or www.transportdirect.info; simply enter your postcode and ours, which is TR8 5HY, to get directions.
- The nearest main railway station is Newquay, which is 6 miles away (15 minute drive or 1 hour 40 minute walk). Taxis are available at the station. If you require an accessible taxi this can be booked in advance, see contact information for details.
- The nearest bus stops are at Dairyland, route 527 which is 1.4 miles (4 minute drive, 28 minute walk) or in St Newlyn East village, routes 585/586 which is 2 miles (6 minute drive, 40 minute walk.) There are no shelters or seating at either stops. To access timetable details go to www.westerngreyhound.com.
- As Degembris is in the countryside the area surrounding the property is tarmacked single lane, narrow roads.
- There is a local company which supplies equipment that can be purchased or hired and another firm that repairs mobility products. Alternatively the closest Shopmobility facilities are based in Newquay as are the nearest RADAR key toilets, see contact information for details.
- This Access Statement is available in larger print on request and can be viewed on our website in PDF form which can be enlarged as can our brochure.

Car Parking and Arrival



- There are at least 10 parking spaces in front of the farmhouse approximately 12m/ 39ft from the front door.
- The parking area has a gently sloping gravel surface with 8 steep granite steps (handrail on one side) leading up to the level concrete path. There are 8 solar lights in the car park, a timed light on the steps and a timed outside light.
- There are 2 small steps to the front door which is 890mm/ 35ins wide.
- Assistance can be given with any luggage.

Welcome Area

- Guests are welcomed in the entrance hallway, which is level throughout.
- Seating is available in the dining room, upright chairs without arms, or in the lounge where there are comfortable or tub chairs with arms.
- The flooring is short pile carpet.
- The area is evenly lit by a ceiling light, table lamp and fluorescent light in a small alcove.
- A magnifying glass, pen and pad of paper are available on request.
- Guests are shown the guest lounge, dining room and their bedroom.

Bedrooms

Room 4



- All of our bedrooms have raised numbers on the doors and are located on the 1st floor which can only be accessed by the stairs. Room 5 providing a double bed is situated on the bottom landing with a step up to the top landing for our other four rooms. Room 1 contains a double bed and single bed (with guest bed underneath), Room 2 - a double bed, Room 3 - a single bed and Room 4 has twin single beds that can be linked together to make a super king size.
- The door opening for Room 5 is 695mm/ 27.5ins, Rooms 1 and 2 are 720mm/ 28.5ins and Rooms 3 and 4 are 730mm/ 28.75ins in width.
- Some furniture can be rearranged or removed on request.
- The heights of the beds from the top of the mattresses to the floor are as follows:- Room 1 - Double (560mm/ 22ins) Single (570mm/ 22.5ins), Room 2 - Double (560mm/ 22ins), Room 3 - Single (570mm/ 22.5ins), Room 4 - 2 Singles (560mm/ 22ins), Room 5 - Double (490mm/ 19.25ins)
- Rooms are evenly lit by ceiling lights and bedside lamps, No. 5 having a ceiling spotlight strip.
- All of our bedrooms offer the following: good colour contrast between the floor, walls and doors, short pile carpet, majority of non-feather bedding, widescreen digital television with remote control and subtitles.

Bathrooms, Shower-rooms & Toilets (Ensuite or Shared)

Room 4



- Three of our bedrooms have en-suite facilities whilst the other two share a shower room. Rooms 1 and 4 have level access from the bedroom into the en-suites whereas Room 5 has two steps up. The separate shower room is located on the bottom landing which is one step down from Rooms 2 and 3 that it serves.
- The door opening to Room 1 en-suite and the shower room is 650mm/ 25.5ins, Room 4 is 745mm/29.25ins and Room 5 has a width of 665mm/ 26.25ins.
- Our three separate showers have a raised lip whilst Room 1 contains a shower over a pea-shaped bath.
- All of the wash basins have pedestals and are on average 860mm/ 34ins high. The average toilet height is 420mm/ 16.5ins.
- The majority of taps are levers with only Rooms 2 and 3 maintaining traditional twist taps on the wash basins.
- Each en-suite/ shower room is well lit by either ceiling or spot lights along with tube shaving lights, above or around the mirrors.
- All en-suites/ shower room have tiled floors and walls.

Public Areas - Halls, Stairs, Landings, Corridors

- All public areas, halls, stairs, landings, are well lit using a combination of ceiling lights and table lamps.
- There is short pile carpet on the stairs, hall and landings.
- There is flight of 10 steps to the first floor with a handrail on one side. There is also one step between the bottom and top landing.

Public Areas - Lounge

- The guest lounge is situated on the ground floor with step free/ level entry from the front door, hallway and stairs.
- The door opening is 750mm/ 29.75ins wide and the room is level once inside.
- The room has a mixture of seating with a sofa and two soft chairs as well as some tub chairs with arms, together with a low coffee table.
- Lighting is natural daylight along with wall lights and a standard lamp.
- The flooring is short pile carpet.
- A widescreen digital television with remote control and subtitle facility is available.

Dining Room

- The dining room is situated on the ground floor with step free/ level entry from the front door, hallway and stairs.
- The door opening is 480mm/ 19ins wide and it is level throughout.
- The seating is arranged in family groups providing upright chairs without arms.
- Lighting is natural daylight along with wall lights.
- The flooring is short pile carpet.
- We are able to cater for varying dietary requirements. Please advise us when making a booking.
- Breakfast is served but you can help yourself to fruit juices, cereals, yoghurts and fruit compote/ grapefruit.
- Crockery is colour contrasted with the table where possible.
- The nearest toilet to the dining room is upstairs.

Garden

- The garden area is undulating lawn and flower beds.
- Picnic tables, benches, wooden tables and chairs are available on the lawn.
- There is a concrete path through a part of the lawn area and around the side, which is approximately 900mm/ 35.5ins wide.

Additional Information

- We have a set of evacuation procedures which are on display in each bedroom, these are available in large print on request.
- Low energy lighting is used in the majority of lighting throughout the farmhouse.
- We have tried to ensure that the flooring contrasts in colour with the walls and doorways.
- The nearest Shopmobility is 6 miles (15 minute drive, 1 hour 40 minute walk) away at Newquay Disabled Occupational Therapy Centre, see contact information for details.
- The nearest General Hospital with an A&E unit is 15 miles away and the nearest Doctor's surgery is 6 miles away. Please let us know if you require further information about these.
- Free Wi-Fi Internet Access is available.
- We can offer a list of nearby attractions and suggested places to eat with details of their Access Statements for information, where available.

Future Plans

- We are continually trying to make our website more accessible, your comments are welcome to assist us with this project.
- We will be ensuring that all taps fitted are lever type.
- We are planning to construct a gradual slope from the parking area up into the garden to ensure those who are unable to use the steep front steps entrance can access the farmhouse by an alternative route.

Contact Information

Address (Inc postcode): Degembris Farmhouse
Degembris Manor Farm
St Newlyn East
Newquay
Cornwall
TR8 5HY

Telephone: 01872 510555

Email: thefarmhouse@degembris.co.uk

Website: www.degembris.co.uk

Grid Reference: Ordnance Survey Map 200
Grid reference SW 852 568

Hours Of Operation: Open all year, excluding Christmas

Local Carers: Duchy Care Domiciliary Care Agency
Newquay
01637 878637

Pentowan Home Care
Newquay
01637 851790

Local Equipment Hire: Tremorvah Industries
01872 324340
www.tremorvah.co.uk

Cornwall Mobility Centre
01872 254920
www.cornwallmobilitycentre.co.uk

Shopmobility
Newquay Occupational Therapy Centre
01637 871958

Local Accessible Taxi: Summercourt Travel
01726 861108
www.summercourtravel.com

Local Public Transport: Western Greyhound Bus Services
01637 871871
www.westerngreyhound.com

First Great Western Trains
08457 000 125

Assisted Travel
0800 197 1329
www.firstgreatwestern.co.uk